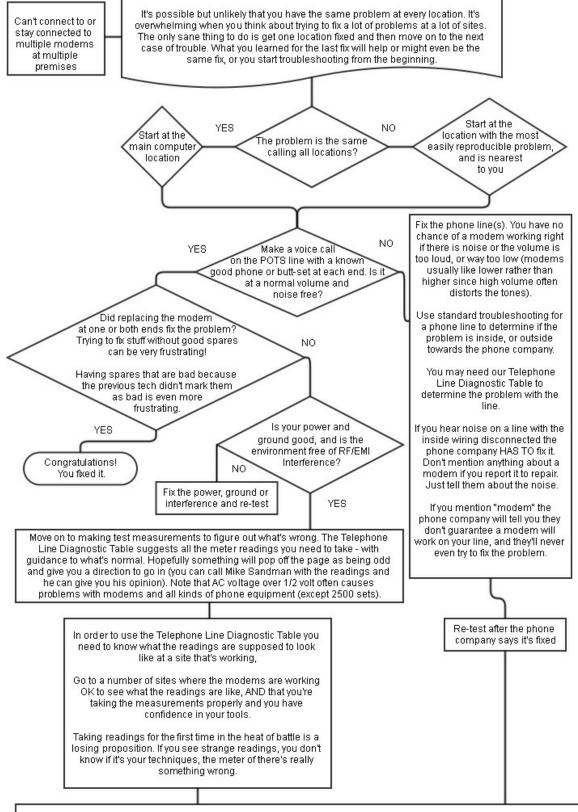
Modem Problems at Multiple Sites - Troubleshooting Flowchart

from sandman.com



If you have problems at multiple sites after you get the first one fixed, move on to fixing the next site. It may be the same fix, or it may be different? Don't just assume that what you just did will fix all your problems. It may, but it would be your lucky day if it did!

In general if you're looking for something as close to magic as possible our Modem Protector with Filter is being automatically installed at every site by many companies around the world when they put in a modem. It can't fix every problem with a modem, but it reduces loop current (high loop current sometimes gets the modem's components too hot to function normally) and puts a common mode noise filter in series with the modem which both eliminates noise (that you can't hear because it's common mode the same on the tip and ring), AND it absorbs surges or spikes on the line (it's NOT a lightning protector).

Many of the same large companies automatically putting our Modem Protector with Filter in with every modem they deploy also install our Modular MLP-270M Lightning Protector at every site (the Lighting Protector needs a good ground or it won't do anything).