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Self-Serve Online Ordering for many of our products at: http://www.phoneman.com

If you know exactly what you need and prefer to order online, or need to place an order when our office is closed, you can order many of our products at http://www.phoneman.com

Don't see what you're looking for?

Ordering Terms and Conditions



All of our products except for custom build orders, closeouts and bidets come with a 30-day money back guarantee. We don't refund shipping in either direction.

To return products, call us for an RMA number and return shipping instructions. Items must be returned clean and in new condition or a restocking fee may apply.

Orders for in-stock items placed by 2:30 PM Chicago time (CST) usually ship the same day.

Our office is open 8:30 AM to 5 PM CST, Monday - Friday (excluding major holidays).

We accept all major credit cards and orders are charged at the time they are placed.

We can ship UPS, FedEx and Priority Mail. International shipping is available.

Every effort has been made to ensure the accuracy and pricing in this catalog, but prices do change and mistakes can happen.

Advertising Space Available

Reach tens of thousands of phone, network and cable installers.

Ad space available in our next quarterly catalog. For info, email: chuck@sandman.com

Consider our printed catalog as a "best-seller" list of our most popular and unique items. It only contains a small portion of our products. Our full catalog is available online at: www.sandman.com

Throughout this catalog there are links to pages on our website that have more detailed technical specifications, installation instructions and product photos. Look for our logo next to these links, and if you're viewing this as a PDF you can click the link or logo to go to our site.

About Us / Troubleshooting Resources

sandman.com, Inc. (formerly Mike Sandman Enterprises) was started by Mike Sandman (Chicago's Telecom Expert...) in 1990. Through the years we've developed hundreds of unique problem solving devices that make life easier for phone men (and women) and IT and security professionals.



Our expert staff has been in the industry for *decades* and there aren't too many problems we haven't heard of (and found a solution for). We also custom engineer handsets and other electronics as necessary.

Most orders placed by 2:30 PM Chicago Time (CST) ship the same day. Most of our products come with a **30-day money back guarantee** so you can return them if they don't solve your problem. Check out the ordering terms and conditions on page 2 for more details on our ordering and return policies.

Sometimes figuring out where to start is the hardest part. Our online knowledgebase contains technical bulletins and tech blog entries that will help. Highlights of our most popular articles are listed below, followed by the links on our site where you can find them all. Many have downloadable reference sheets.

- How To Successfully Implement VoIP Lines A list of all of the quirks you'll run into making VoIP work... *Read it now, or live it later!*
- VoIP Phone Line Checklist A quick checklist for both homes and businesses considering switching to VoIP
- Echo Elimination, DTMF & Modem Problems All the things you can try to eliminate echo, help DTMF recognition, and fix modem problems
- Caller ID Tech Bulletin Fix Caller ID problems. Includes things to check when it works on a cheap box but not the system
- RF Tech Bulletin and Troubleshooting Flow Chart Eliminate Radio Interference on phone/data lines
- AC Power and Grounding Bad power/grounding can cause all kinds of strange problems or surges that can damage equipment



- Telephone Line Diagnostic Table (inside of back cover!) Fill this out first to know where to start diagnosing and fixing strange problems!
- Loop Current & Circuit Loss Bulletin *Fix "Unfixable" Problems* caused by circuit loss or low/high Loop Current
- Ring Voltage Tech Bulletin How to measure AC Ring Voltage with a digital volt meter
- Alarm Systems Trouble Alarm Bulletin How to fix intermittent alarm system trouble alarms caused by low voltage
- Troubleshooting Basics Save yourself hours of chasing your tail!
- Lightning Protection Blog

Do you install Lightning Protection immediately or wait for damage then add protection?

View the sandman.com Tech Blog: http://www.sandman.com/TechBlog.html

Stay Current

Our emails go out about once a month!



Get catalog updates, specials and new Tech Tips delivered via email!

Visit: <u>http://www.sandman.com/catalog.asp</u> or we can add you to the list when you order!

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Unique Problem Solving Devices



For more unique troubleshooting devices for phone systems, visit: <u>http://www.sandman.com/loop.html</u>

Sales & Support: 630-980-7710

Radio Frequency (RF) Elimination



World's Best RF Filters!

Engineered for maximum rejection of unwanted frequencies. Hand made in the USA!

Our filters have a 99% success rate! Works with audio, data and telephone applications. Won't interfere with regular device operations.

1 pair — \$20.	. pair — \$20.25/each		2 pair — \$24.25/each		4.25/each
Freq	Part #	Freq	Part #	Freq	Part #
AM .5 to 3mhz	#WAL1G	AM .5 to 3mhz	#WAL1A	AM .5 to 3mhz	#WAL1D
CB 3 to 30mhz	#WAL1H	CB 3 to 30mhz	#WAL1B	CB 3 to 30mhz	#WAL1E
Ham 26 to 60mhz	#WAL10	Ham 26 to 60mhz	#WAL1N	Ham 26 to 60mhz	#WAL1M
FM 60 to 150mhz	#WAL1I	FM 60 to 150mhz	#WAL1C	FM 60 to 150mhz	#WAL1F
Ethernet (RJ45)		2 pair RJ45 — 9	\$39.95/ea	4 pair RJ45 — \$56.50/ea	
RF Filte	rs	Freq	Part #	Freq	Part #
RF Eliminator RJ-45 4 PAIR + 3to30 mhz (CB)		AM .5 to 3mhz	#WAL2R	AM .5 to 3mhz	#WAL3K
RJ434FAR - 3600 millio verv Avante Inscent forest at sandman.com - 630-980-7710 -		CB 3 to 30mhz	#WAL3I	CB 3 to 30mhz	#WAL3M
		Ham 26 to 60mhz	#WAL3J	Ham 26 to 60mhz	#WAL3O
		FM 60 to 150mhz	#WAL2S	FM 60 to 150mhz	#WAL3L





RF Tech Bulletin & Flowchart

http://www.sandman.com/rfbull.html

	Hardwire — \$1		
	Freq	Part #	
	AM .5 to 3mhz	#WAL1K	
	CB 3 to 30mhz	#WAL1L	Hardwire
]	Ham 26 to 60mhz	#WAL1Q	RF Filters
	FM 60 to 150mhz	#WAL1R	\$14.65

Maximum Lightning Protection™



Lightning Protectors

Maximum Lightning Protection[™] Features:

- Dual Stage Protection... for Over Current and Over Voltage, that resets Automatically!
- Solid State Circuit automatically clamps surges to 10-15 volts.
- Our Telephone Line Protector Module handles up to twice the current of any other protector!
- Electronic Resettable Fuse opens above 150ma for protection against AC line crosses, and closes automatically.
- Our T1, T3 and 100Base-T Protectors stop damaging common mode surges that others don't!
- Each Protector has Test Points to allow a quick check for dial tone with a Butt-Set.
- Our Ground Bus allows easy insertion and removal of one protector on a 66 block without removing others.
- Our Test Shoe lets you test a line by removing only ONE protector.

*Modular and	66 Block	Test Shoe	More details at: <u>http</u>	://www.sandman.com/Surge.html
Screw Terminal Versions also available!	Part #MIS1T	\$29.95	10' AC Ground Plug	Universal Ground Bus w/Cover
66 Block Protection for:	Part #	Price	This is as	Zinc Plated. Two
1 CO Line	*KIT1O	\$22.95	easy as	lugs for mounting to a wall or backboard.
1 Pair Digital Extension	#KIT4H	\$20.95	it gets!	
12/24V 1 Pair Data	#KIT1Q	\$20.95	10 gauge wire. 🥢	Paintable plastic cover.
14V 1 Pair Data/Audio	#KIT2S	\$20.95	10' AC Ground Plug	Universal Ground Bus w/Cover
T1 / E1 1 Pair	#KIT1K	\$24.95	Part [#] KIT1M \$11.99	Part [#] PAP4G \$7.99
T3 / E3 1 Pair	#KIT1L	\$27.95	You need one	66 Block Ground Bus w/ Lug
10/100 BASE-T 1 Pair	#KIT1R	\$24.95	Ground Bus & Lug	Part #KIT1N \$11.99
Lightning Protectors without a GOU			u u u u u u u u u u u u u u u u u u u	Maximum Lightning Protection™.
Electrical Groun	•			

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25 Pair Connectorized Cable Assemblies

Our Connectorized Cables are assembled from US made Telephone Gray Cable, and US made AMP connectors!





25 Pair MALE Connector P = Plug (Blue Cover) 25 Pair FEMALE Connector C = Connector (Red Cover)

High Quality Cables Fully Tested Prior to Shipping

Prices Below for Standard Cables : CAT 3 PVC Cables with 90° AMP Connectors

Female to Male			
Length	Part #	Price	
3′	[#] CLN8L	\$22.50	
5′	[#] CLN8M	\$25.50	
10'	#CLN8N	\$33.00	
15'	*CLN8O	\$40.50	
25'	#CLN8P	\$55.50	
50'	#CLN8Q	\$93.00	
100'	[#] CLN8R	\$168.00	
150'	#CLN8S	\$243.00	
200'	#CLN8T	\$318.00	



Female to Female			
Length	Part #	Price	
6" Goof	*DSI4S	\$22.50	
5′	*DSI4E	\$25.50	
10′	#CLN7J	\$33.00	
15′	[#] CLN7K	\$40.50	
25′	[#] CLN7L	\$55.50	

Female to Blunt			
Length	Part #	Price	
5'	[#] CLN8A	\$16.50	
10'	#CLN8B	\$24.00	
15'	*CLN8C	\$31.50	
25'	*CLN8D	\$46.50	



Male to Male			
Length	Part #	Price	
6" Goof	#DSI4T	\$22.50	
5'	*DSI4F	\$25.50	
10'	*CLN7M	\$33.00	
15'	[#] CLN7N	\$40.50	
25′	#CLN7O	\$55.50	

Male to Blunt			
Length	Part #	Price	
5′	#CLN8G	\$16.50	
10'	#CLN8H	\$24.00	
15'	*CLN8I	\$31.50	
25'	#CLN8J	\$46.50	

Need a non-standard cable? We make custom cables - usually in 2-3 days. Give us a call for a quote on:

- Plenum, CAT5e Cables
- Custom Length Cables
- 32, 50, 100 Pair Cables
- Bail Lock / Latch Lock
- 180° Connectors
- Bulk Cables

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Keep a few in your truck!

msung Officeserv

ANANA IP

25 Pair Cable Accessories

QWIK Cables[™] - These make installations go *fast*!

- Samsung Officeserv / Avaya IP Office
- Toshiba CIX40
- Toshiba DK-24, DK-56, DK-96, DK-280, DK-424(i)
- Toshiba 100, 670 CTX
- NEC DS2000, DSX-40/80/160
- Panasonic 624/824
- Mitel 3300 Analog Chassis
- Vertical SBX IP 320 and AT&T Partner
- Shoretel SG30/50/90



MMA8A More QUIK Cable[™] options and cable diagrams at: http://www.sandman.com/25pair.html

25 Pair "Y" Adapters	25 Pair Solder Connectors	25 Pair AMP Connectors		
	Each pin has a small solder cup for a wire	Works with AMP & Cinch Brand Tools		
	90° Male Connector	90° Male AMP Connector		
About 1 foot of cable to each connector.	Part #MMA4L \$5.95	Part [#] SER6A \$7.99		
Custom lengths available.	90° Female Connector	90° Female AMP Connector		
	Part [#] MMA4M \$5.95	Part [#] SER6B \$7.99		
Female - Male - Female (CPC)	180° Male Connector	180° Male AMP Connector		
Part [#] CLN7R \$44.95	Part #MMA4N \$6.95	Part #SER6Q \$9.95		
Male - Female - Male (PCP)	180° Female Connector	180° Female AMP Connector		
Part [#] CLN5P \$44.95	Part [#] MMA4O \$6.95	Part #SER6R \$9.95		
Octopus Cables	Goof Cables & Plugs	Velcro for AMP Connectors		
6' Modular Cables to an AMP Connector Octopus / Hydra Cables Starting at \$38.95	Adle to Male Goof Plug "MMA4P Female to Female Goof Plug "MMA4Q United you moss up? F-F Goof Cable #DSI4S	Use screws to hold a 90° or 110° connectorized cable in place. YES, you absolutely need this to hold the connector in!		
əturting ut şəo.əə	M-M Goof Cable [#] DSI4T	Part [#] MSC9C \$4.49		

World's Best Telecom Products

Online Catalog at: www.sandman.com

Keystone Jacks, Faceplates & Inserts

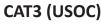


\$4.10/each 20+ @ \$3.89



\$2.69/each

20+@\$2.49





\$2.29/each 20+ @ \$2.05





Stainless & Brushed Brass Faceplates Also Available!

See more photos and network installation products at:

Call or view the web page below for all color options and part numbers.

http://www.sandman.com/cat5-6.html

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Patch Panels and Patch Cords



19" Patch Panels



Description	Part #	Price
12 Port 1U 19" CAT5e	*CHM9B	\$27.95
12 Port 1U 19" CAT6	#TOH8B	\$42.95
24 Port 1U 19" CAT5e	*CHM9E	\$38.95
24 Port 1U 19" CAT6	*TOH8C	\$69.95
48 Port 2U 19" CAT5e	*CHM9F	\$74.95
48 Port 2U 19" CAT6	#TOH8D	\$119.95
96 Port 4U 19" CAT5e	*CHM9C	\$149.95
96 Port 4U 19" CAT6	#TOH8E	\$209.95

66 Style Patch Panel and Bracket							
12 Port CAT5e 66 Style Pa	tch Panel						
Part [#] CHM9A	\$27.95						
12 Port CAT6 66 Style Pat	tch Panel						
Part [#] TOH8A	\$42.95						
19" Rack Mount Wire Managers							
1.75" 1U Wire Mana	ager						
Part [#] CHM9O	\$13.95						
3.5" 2U Wire Mana	ger						
Part [#] CHM9P	\$18.99						

•	•	
4" Deep Hin	-	
Style may vary. M	ore sizes av	allable.
Description	Part #	Price

19" Rack Mount Brackets

Description	Part #	Price
1U Hinged 4" deep	*CHM9M	\$15.95
2U Hinged 4" deep	*CHM9N	\$20.95
4U Hinged 4" deep	#MIS8D	\$47.95
6U Hinged 4" deep	*MIS8E	\$49.95

CAT5e / CAT6 Patch Cords



6 Outlets on Front, 6 on Rear 1800 Joules of surge suppression

Surge Protector

1U Rack Mount Surge ProtectorPart #MIS8I\$69.95

	CAT6 Patch Cords										
Length	Price	Blue	White	Gray	Red	Black	Yellow				
1′	\$1.14	*CAP6A	-	*CAP6B	*CAP6C	-	-				
2′	\$1.50	*CAP4A	*CAP4E	*CAP4C	#CAP4D	*CAP4B	#CAP4F				
3'	\$1.74	*CAP4H	*CAP4L	#CAP4J	*САР4К	*CAP4I	*CAP4M				
5′	\$2.16	*CAP4O	*CAP4S	*CAP4Q	*CAP4R	*CAP4P	*CAP4T				
7'	\$2.67	*CAP5A	*CAP5E	*CAP5C	#CAP5D	*CAP5B	#CAP5F				
10'	\$3.31	*CAP5H	*CAP5L	*CAP5J	*САР5К	*CAP5I	*CAP5M				
14'	\$4.08	*CAP5O	*CAP5S	*CAP5Q	*CAP5R	*CAP5P	*CAP5T				
25′	\$5.76	*CAP6E	-	*CAP6F	*CAP6G	*CAP6H	-				

CAT5e Patch Cords											
Length	Price	Blue	White	Gray	Red	Black	Yellow				
1'	89¢	*САРЗА	-	*САРЗВ	*CAP3C	-	-				
2'	98¢	*CAP1A	*CAP1E	*CAP1C	*CAP1D	*CAP1B	*CAP1F				
3′	\$1.08	*CAP1H	*CAP1L	#CAP1J	*CAP1K	*CAP1I	*CAP1M				
5′	\$1.26	*CAP1O	*CAP1S	*CAP1Q	*CAP1R	*CAP1P	*CAP1T				
7'	\$1.75	*CAP2A	*CAP2E	*CAP2C	*CAP2D	*CAP2B	*CAP2F				
10'	\$2.32	*CAP2H	*CAP2L	#CAP2J	*CAP2K	#CAP2I	*CAP2M				
14'	\$3.15	*CAP2O	*CAP2S	*CAP2Q	*CAP2R	*CAP2P	*CAP2T				
25'	\$4.45	#CAP3E	-	*CAP3F	*CAP3G	*САРЗН	-				

LONG RUN Cords

White cords won't be as noticeable going up and down the wall!

Description	Part #	Price
50' CAT5e	*CAP3I	\$9.75
100' CAT5e	*САРЗК	\$18.75
50' CAT6	*CAP6I	\$11.10
100' CAT6	*САР6К	\$18.75

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66 Blocks & Accessories

66M Blocks	Descrip	tion		Part #	Price				CDA	
UUM DIUUKS	66M Split 50 Pair B			*CLN9H	\$7.95			Hinged 66M Block Covers		
	66M Split 50 Pair Block		-	*CLN9E	\$8.95			Protect your blocks		
	66M Split 50 Pair Block			*CLN9F	\$9.49			onect your om service		
11111	66M Non-Split 25 I		_	#CLN9G	\$11.99		-	20+@\$2		
THE REAL PROPERTY OF	1/2 66M Split 24 P		-	*CLN7P	\$18.95	Anne.				
	66M Desi Strip	66 Puncl	-			Co		Part #	Price	
	25 lines on White Plastic	Dou	-		Bridge Clips	Orange		*CLN6O	\$2.49	
	Desi Strip. Write what you need with a Sharpie.	Never p		Vou nee	d 2 per pair!	Blu	-	*CLN9K	\$2.49	
	· ·	more than one wire pe	·			Gr	ау	*CLN6N	\$2.49	
	66M Desi Strip	66 Punching Dou			of 100	Gre		*CLN6P	\$2.49	
	Part [#] CLN9T 63¢	Part [#] CLN7B	95¢	Part [#] SWI6	D \$10.99	Wh	ite	*CLN6Q	\$2.49	
	66M Block Brack			3		Re	d	*CLN9N	\$2.49	
		Part # Pri				Cle		*CLN6R	\$2.49	
	Description				Block	Vio	let	*CLN9M	\$2.49	
	89D Bracket (shown			wire ke	moval Tool	Yell	ow	*CLN9L	\$2.49	
	89B Bracket	*CLN9A \$1.	_	66 Bloc	k Wire Tool	1/2 Block	Orange	#CLN5S	\$2.39	
	1/2 Block 89E Bracke	t #CLN7Q \$4.	29	Part #TOO7	′B \$19.95	1/2 Blo		*CLN5T	\$2.39	
Branger -			s with AMP Connector(s)				1 Pair Colore	d Bridge Clips	1 per pair!	
		d 66 Block we make				Color	Part #			
	on a sophisticated el					Red	#MIS3B			
	Special config	urations available o	on sp	ecial orde	r!	White #MSA8P Yellow #MSA8Q				
	Descr	iption		Part #	Price	Blue *PAP3F				
	66M Split 50 Pair 1 Fe		ket	#SER6F	\$39.50	Green	*PAP3G			
	66M Split 50 Pair 1 N	lale AMP and Brack	et	#SER6G	i \$39.50	Violet	#PAP3H			
	66M Split Block 2 Fen	nale AMP and Brack	et	#SER6I	\$47.95					
	66M Split Block 2 M	e AMP and Bracket		#SER6H	\$47.95	<u>95¢/ea</u>		<u>20+@89¢</u>		
					with RJ-45 l	Modular	lacks			
				I DIUCKS V		viouuar	Jacks			
3			[Descriptio	n		Part #	Price		
		66M Split Block,	6 RJ	-45 WECO	/568B Jacks +	Bracket	#SER6M	\$48.95		
		66M Split Block,	12 R.	J-45 WECC)/568B Jacks +	Bracket	#SER6N	\$62.95		
12" x 12" x 4	66M Split Bloc	:k, 12	2 RJ-14 (US	OC) Jacks + B	racket	*SER6P	\$47.95			
Holds up to 3 66	RJ-	71C	Special	66M Split B	lock and	Shorting	g Plug			
Hinged cover can be	12 Pair Network Inter	face b	olock for build	ding entrance and	d other specia	l application:	s where the pl	none lines		
Cover can be closed	pass through the equ	ipmer	nt, like Door E	Entry Systems, Int	tercoms, Secu	rity Systems,	Apartment Er	ntry, etc.		
locked with a small p Cam Lock with 2 key	badlock (not included) or with s for \$5.95 extra.	-12-12-	E							
	1223	-1/				9	R.ITIC SHORTING PLUG ONLY-MALE			
12x12x4 Dec	ep Hinged Plastic Box	1228	3/				. inmin	UTITITITITI		
Part #PAP2P	\$22.50	-1224	-11					THE PARTY		
	S22.50 Lock w/2 Keys	RL71C 12.P	ir Ne	etwork Int	erface Block	Ron	lacement	Shorting P	ug Only	
Carifi			RJ-71C 12 Pair Network Interface Block Replacement Shorting						ag only	

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Part [#]PAP2O

Sales & Support: 630-980-7710

\$52.95

Part #MSC9E

\$5.95

Part #MSC9D

\$13.50

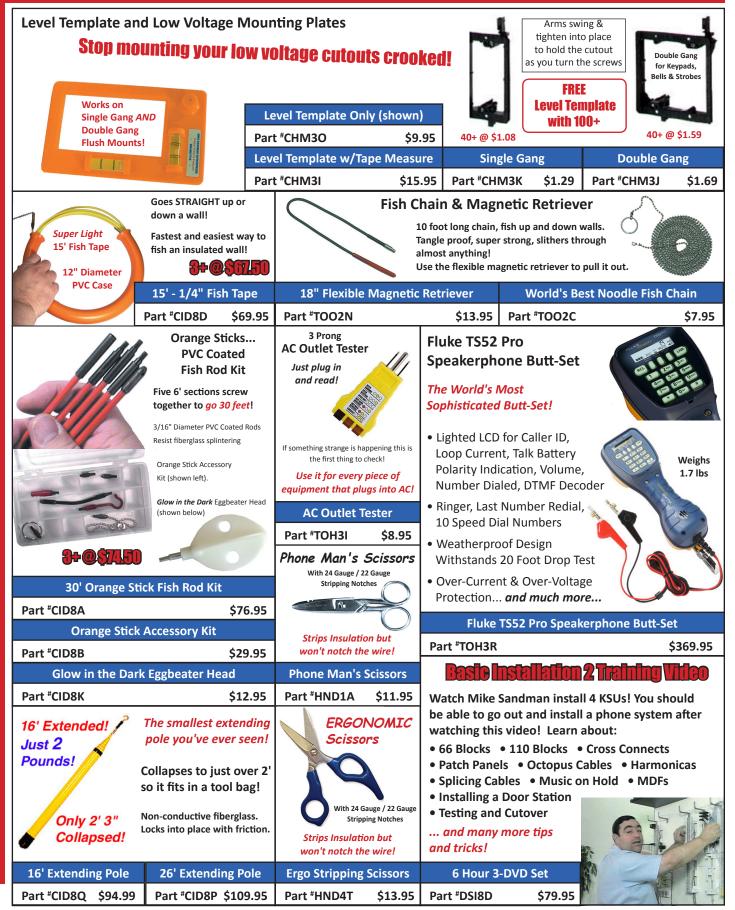
Cable Mounting & Installation

						_			
	Dist	ribution	J-Hook	Cable S	Supports	Th	e Pulling El	bow™	
	Rings (D-Rings)		Support for delicate cable			• 6" Radius allows one man to pull cables		
	Don't use			es for tie		around a co	orner, while protec		
Plastic			• 30 lb lo	ad rating		and CAT6 c			
	The	y break!					h Pulling Tunnel fo slot so the cable o	~	
Description	Part #	Price	Description	Part #	removed at	ter you round the	corner.		
1/2 Open 4"	#КІТ9Т	\$1.49		*KIT4N	Price \$1.69		L.5" "L" Shaped ABS Plastic tool.		
3/4 Open 4"	#KIT9R	\$1.69		*KIT4O	\$2.49		to 25 CAT5/6 Cable	es	
3" (2" inside) (shown)	*KIT9P	\$2.10	4" Wide J-Hook	#KIT4P	\$6.49	or up to 5 2	5 Pair Cables.	P	
4" (3" inside)	#KIT9S	\$2.49	The Pulling Elbow™	v	L			P///00	
6" (5" inside)	#KIT9Q	\$2.99	allows you to pull ca		Pate	nted	TOR		
Backboard 100 Pair	#MSC5R	\$1.79	safely around corne	rs!	Time-Sav	ing Tool!			
Backboard 200 Pair	#MSC5S	\$2.09	The Pulling Elbow™		• • •		3: 0		
Backboard 400 Pair	#MSC5T	\$2.19	Part [#] TOH4O \$2	5.95	}+@{	ZALED	60	5 0 0	
Bridle Ring	5		TIE WRAPS!						
Difute King	° 📐								
2" Pla	stic								
	le Ring or Data Cables	-	Description	4.0.0	Part #	Price			
	#PAP2L	\$1.69	5" Natural Small 1/8" x		#SER4K	\$3.19		ie Wraps	
Description	Part #	Price	5" Black Small 1/8" x 100 #SER4J			\$3.19 \$3.60		ls of 10 0+ @ \$6.59	
1" Wood (shown)	#KIT9H	\$1.19	8" Black x 100	8" Telephone Gray x 100 #SWI4P			Color	Part #	
1 1/2" Wood	#KIT9I	\$1.29	8" Natural x 100		*SWI4H *SWI4D	\$3.60 \$3.60	Black	#SER8E	
2" Wood	*PAP2K	\$1.39	14" Natural x 100		#SWI4D	\$6.19	Red	#SER8F	
2" 1/4-20 Threaded	#KIT9J	\$1.19	11" Thin Telephone Gray	v 100	#SWI2D	\$6.19	Orange	#SER8G	
4" 1/4-20 Threaded	*КІТ9К	\$1.59	18" Heavy Duty Black x		#MSC3J	\$17.95	Yellow	#SER8H	
4" Threaded + Saddle	#PAP2J	\$4.99	8" Natural Color/Mountin		#SWI4F	\$5.50	Blue	*SER8I	
		1	8" Teflon Tie Wrap x 1		#SWI4E	\$57.50	Violet	#SER8J	
	M to Mod apters	ular	11" Teflon Tie Wrap x 1		#SWI2T	\$76.95	Gray White	#SER8K	
Au	apters		Tunnel Type Tie Wrag		I	<i>,,</i> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Winte	JENGE	
Av	ailable in 2	2, 4, 6,						a	
8 F	Pins		The fastest and easies	st to use	e! Sold in	bags of	100.	Entered Entered	
	1		Descriptio	n		Part #	Price		
Description	Part #	Price	Tunnel Type Tie Wrap Mo	unt 100x	Natural	*SWI4Q	\$6.99	Souther S	
66M to 2 Pin Adapter	#TOO6B	\$13.95	Tunnel Type Tie Wrap M	ount 100)x Black	#SER8N	\$9.95		
66M to 4 Pin Adapter	*T006C	\$13.95	Cross Connect (.	Cross Connect (Jumper) Wire				and the second s	
66M to 6 Pin Adapter	#TOO6D	\$19.95	Description	Part	# Price				
66M to 8 Pin WECO #TOO6F \$15.99			1 Pair White/Blue 1000'	#SER6		• //			
	Pair Modu			1 02110	-				
	itt-Set Ada	•	2 Pair, 3 Pair and Alternate						
	eaks out <i>all 8</i> y modular ja	•	Color Jumper Wir	e Ava	ilable.				
	lor may vary		Color Jumper Wire Available. Call for pricing and availability. Cross Connect Wire Holder						
Part [#] TOO6G		\$18.95	cuil jor pricing ar	iu uva	πασπιτγ	•		\$9.95	
Part *TOO6G \$18.95 Part *HND3S							<i>+••••</i>		

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			Nodular Relephone	Universal Ratchetin	g Crimp Tool
	ar Handset Cords			All-in-One Ratcheting Crimp Tool	
5" Black	9" Silver Satin	5" Silver Satin	5" Black	Doesn't release until cri	
Part #TLS5S 75¢	Part #ASY9B 85¢	Part [#] SER4I 75¢	Part #TLS5T 75¢	 Handset (RJ22, RJ10, F 6 Pin (RJ11, RJ14, RJ12 	,
9" Black Part #ASY9A 85¢	18" Black Part #PAP9D 89¢	8.5" Black Part [#] TLS5R 85¢	18" Black Part [#] PAP9C 89¢	• 8 PIN (RJ45/Ethernet)	,, ,
7' Gray	14' Gray	7' Silver Satin 2 Conductor	7' Black 4 Conductor	Heavy duty metal with o	8
Part #CHM5C \$1.89	Part #CHM5D \$2.49	Part #SER4T \$1.99	Part #MSC3R \$1.99	Universal Modular	
		14' Black 4 Conductor	25' Black 4 Conductor		
	est handset cords n find! Won't tangle	Part #MSC3S \$2.49	Part #MSC3T \$3.29	Part [#] TOO5G	\$44.95
	ily as cheaper cords.	7' Silver Satin 4 Conductor	7' Silver Satin 6 Conductor	Golid Ultra	Corris
	about our solid nose	Part #SER3A \$1.39	Part #SER3D \$1.84		
	dset Cord UnTwister™!	14' Silver Satin 4 Conductor	14' Silver Satin 6 Conductor		
Coiled Modula	r Handset Cords	Part #SER3B \$1.84	Part #SER3E \$2.55		
7' Black	7' Charcoal Gray	25' Silver Satin 4 Conductor	25' Silver Satin 6 Conductor		
Part [#] MON6A \$1.39	Part [#] MON7A \$1.39	Part #SER3C \$2.79	Part #SER3F \$4.49	Keep some in y	our truck!
12' Black	12' Charcoal Gray	· · · · · · · · · · · · · · · · · · ·	·	It's not worth mak	
Part [#] MON6B \$1.89	Part [#] MON7B \$1.89		1000 ft		
25' Black	25' Charcoal Gray		Line Cord	Wired straight through (both er Custom lengths available! (Call	,
Part [#] MON6C \$2.89	Part #MON7C \$2.89		Rolls		
7' Avaya Euro Gray	7' Light Gray		KUIIS	15' 2 Pair CAT3 Solid Wir	e Telephone Gray
Part #HST1D \$1.79	Part #MON7D \$1.39			Part [#] SWI3A	\$3.95
12' Avaya Euro Gray	12' Light Gray	1,000 Foot Silver Satin	4 Conductor Line Cord	15' 3 Pair CAT3 Soli	d Wire Cord
Part #HST1E \$2.79	Part #MON7E \$1.89	Part #SER4B	\$82.95	Part [#] SWI3B	\$4.89
25' Avaya Euro Gray	25' Light Gray	1,000 Foot Silver Satin	6 Conductor Line Cord	15' 4 Pair CAT3 Soli	
Part #HST1F \$4.99	Part [#] MON7F \$2.89	Part #SER4D	\$119.95		
7' Off-White	7' Ash	1,000 Foot Black 4 C	Conductor Line Cord	Part [#] SWI3C	\$6.25
Part #MON6F \$1.39	Part #MON6I \$1.39	Part #SER4H	\$82.95	Modular Plugs (in	bags of 100)
12' Off-White	12' Ash		Cloth Covered		8 Conductor (CAT5)
Part #MON6G \$1.89	Part #MON6J \$1.89	TO	ndset/Line Cords		
25' Off-White	25' Ash		at for antique phones	Handset 6 Conductor	10
Part [#] MON6H \$2.89	Part #MON6K \$2.69		or unique looks!		George Contraction of the second seco
7' White	7' Almond			Modular Handset Core	
Part [#] MON6O \$1.39	Part [#] MON7M \$1.49	3.5' Brown Cloth 2 Co		Part [#] XMT1R	\$7.95
12' White	12' Almond	Part #HST3A	\$13.95	4 Conductor Mod Plug Solic	
Part #MON6P \$1.89	Part [#] MON7N \$2.19		odular Handset Cord	Part #XMT9S	\$10.00
25' White	25' Almond	Part #HST3B	\$10.99	6 Conductor Mod Plug Solid	
Part #MON6Q \$2.89	Part [#] MON7O \$3.98	4.5' Black Cloth Mo		Part [#] XMT1T	\$11.50
7' Ivory		Part #HST3I	\$10.99	8 Conductor CAT5 Solid &	
	We Make		Base Cords	Part [#] XMT1E	\$14.95
Part #MON6L \$1.49	Orretorn		: #HST3G \$10.95		
Part [#] MON6L \$1.49 12' Ivory	Custom	Brown: #HST3E or Black		IIIIIIII BI	ue Universal
	Custom Handset Cords	14' Modular	r Base Cords	ANTINIT DE LA COMPANY	ue Universal 6-8 Pin Modular Plug
12' Ivory				2-4-0	

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	#52 - 6" x 3.5" x 0.8"	Clip: #KIT4S - \$26.95	Lc
	#54 - 6" x 3.75" x 0.8"	Clip: #KIT5E - \$26.95	Lc
	#55 - 6" x 3.75" x 1.25"	Clip: #KIT5H - \$31.99	Lc
_	#53 - 6" x 3.5" x 0.8"*	Clip: #KIT5N - \$34.95	Lc
	#19 - 2" x 2.5" x 0.75"	Clip: #KIT3G - \$16.95	Sı
	#20 - 3" x 1.75" x 0.75"	Clip: #KIT3H - \$16.95	Sı
	#16 - 5" x 2" x 1.75"	Clip: #KIT3E - \$16.95	Lc
	#13 - 6" x 2.5" x 2"	Part [#] KIT3B - \$16.95	Fi
	#14 - 6" x 3" x 2"	Part #KIT3C - \$16.95	Fi
	#15 -4.5" x 3" x 1.5"	Clip: #KIT3D - \$16.95	
	#27 - 4" x 3.25" x 1.25"	Clip: #KIT4M - \$16.95	
	#17 - 4.5" x 2.25" x 1"	Part [#] KIT3F - \$16.95	
	#21 - 2.5" x 2" x 1"	Part [#] KIT3A - \$16.95	
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10008/1995

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Loop: #DES1D - \$25.95	iPhone 6+, Galaxy Note			
Loop: #DES1E - \$30.99	iPhone 6+, Galaxy Note			
Loop: #DES1C - \$32.95	*Double Pouch (2 phone)			
Super Tiny Phones	Bluetooth Headsets			
Super Tiny Phones	Bluetooth Headsets			
Loop: #DES1F - \$15.95	Most Cordless Phones			
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Telephone Line Diagnostic Table from the Telecom Experts at sandman.com sandman.com Sales & Support: 630-980-7710

Reading Type	Normal Values			
On-Hook DCV	24 to 50VDC			
Off-Hook DCV	5 to 15VDC			
Loop Current ¹ DCma	23 to 35ma			
On-Hook ACV ² T to R	< .5VAC			
On-Hook ACV ² T to Ground	< .5VAC			
On-Hook ACV ² R to Ground	< .5VAC			
AC Ring Voltage	> 75VACRMS			
AC Ring Current ³	8.5 to 45maAC			
Open Loop going Off-Hook ⁴	< 20ms			
CPC Open Loop Duration ⁴	500ms			
Circuit Loss ⁵ -db Using 1KC Tone (MW) Test #	-5.5 to -8.5db			

Instructions:

The only way to diagnose many problems on phone lines is to take voltage, current and circuit loss readings. When you have a problem, take readings on all of the phone lines at a premise. Compare the results to those at other premises with no problems and the cause of the problem should jump out at you. Always take readings at premises where you aren't having problems first, so you have a basis of comparison, and a comfort level with your readings. **Never use a tester for the first time at a premise with a problem!**

If you ask the telco to take these readings, they'll simply say, "they're fine." They don't care. They don't have to. It's your customer and your problem. Once you have the readings that point to the cause of the symptoms, going to battle with the phone company is easier. Even with these readings, you may have to escalate the case, since the repair people at the phone company may not know what these readings mean.

¹The phone company doesn't have to bring the Loop Current on a phone line down unless it's over 110maDC. Since problems start occurring above 35ma (sometimes over 27ma), you'll have to reduce the Loop Current yourself. If the current is below 23ma, it's the phone company's responsibility to get the current up over 23ma (except at *true* Rural phone companies).

²The phone company doesn't have to bring the AC on a phone line down unless it's over 50VAC (for safety reasons). Since problems start occurring on telephone systems above .5VAC, you'll have to reduce the AC yourself.

³AC Ringing Current can be too low to make a ringer ring (less than 1 REN?), or too high which could burn up components on a trunk card (common on Nortel). A **Loop Current Regulator™** also regulates AC ringing current. High AC ringing current can follow high loop current.

⁴Some phone lines give a brief open loop (0VDC) when the line first goes off-hook, or right after the last digit is dialed. This can cause a cut-off if the CPC (Open Loop Timer) in the phone system is set too low. The CPC signal is normally 550 to 850ms at 0 volts, so the CPC or Open Loop Disconnect timer on a phone system should be set to 500ms (or shorter than the measured CPC signal).

⁵When taking Circuit Loss readings for a "Can't Hear" / "Can't be Heard" problem you *must* use the 1KC (milliwatt) tone for the *local CO* the lines are working from. If the lines are from a CLEC or on portability, you *must* find the 1KC tone number located at the CO these lines originate from. Using another 1KC number will give you incorrect circuit loss readings and be meaningless. There is **always** an unknown amount of loss between COs.

If there are three or more phone lines at a premise and you have a **1KC Tone Generator**, you can do a "Loop Around" test, sending tone on one line, and receiving it on the others. Doing some math, you can get within about 10% of the actual circuit loss on the lines.

If there is more than 8.5db of loss on a line, the phone company has to bring it up over -8.5db (except at *true* Rural phone companies, where they can do anything they want to get your dial tone). Since "Can't Hear" problems start at around -7.5db, you'll have to change the line to a trunk (with a minimum -5.5db spec), or find a way to amplify the line yourself (pretty much impossible).

*Echo problems that don't change are often caused by an impedance mismatch between the trunk and station equipment. Since there is no easy way to measure the impedance of the phone line or phone in the field, the only way to check is to change the impedance to see if the problem clears (using a 600 to 900 ohm **Echo Stopper™** Impedance Matcher).

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Diagnosti



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